

Below officials may be approached for redressal of grievances pertaining to Punjab National Bank, IFSC Banking unit, GIFT City, SEZ, Gandhinagar

Complaint Redressal Officer (CRO):

For any grievances, following officials may be contacted:

Mr. Pawan Joshi
Dy. Chief Executive Officer
Mail id – pawan_joshi@pnb.co.in / ibugift@pnb.co.in
T) - +91 79 69 221 210

Complaint Redressal Appellate Officer (CRAO):

Aggrieved customers may directly write to below official, designated as “CRAO”.

The Principal Nodal Officer
Punjab National Bank
Customer Care Centre
Sector 32, Guru gram
Haryana – 122 001(India)
E Mail: care@pnb.co.in

T) Toll Free Numbers - 1800 1800
1800 2021
Paid No - +91(120) 249 0000

For redressal of grievances pertaining to domestic branches of PNB, please refer below link:

<https://www.pnb.bank.in/Lodge-Complaint.html>