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Press Release for immediate distribution

PNB Introduces WhatsApp Channel for Easier and Secure Access to Demat Information

New Delhi, 06 February 2026: Punjab National Bank (PNB), one of India's leading public sector banks, has introduced a Demat Viewing Facility through its WhatsApp Banking platform, further strengthening its digital investor services and enhancing customer convenience. Through this initiative, PNB customers can now access key Demat-related information directly via the Bank's verified WhatsApp Banking channel.

The facility is available to customers holding Demat accounts with PNB, where the Bank acts as a Depository Participant with NSDL and CDSL. The WhatsApp-based service allows eligible customers to securely view their Demat statement of holdings, transaction statements, outstanding charges, billing details, and report lost Delivery Instruction Slips (DIS). In addition, customers are seamlessly guided to the Bank's Mobile application, PNB One App, Internet Banking Platform for opening Demat accounts, accessing trading partner services, and exploring PNB's depository offerings.

Commenting on the new initiative, Shri Sudhir Dalal, CGM-Business Acquisition & Relationship Management Division, PNB said, "By leveraging the widespread reach of WhatsApp, the Bank aims to simplify

access to Demat services, reduce dependence on branch visits, and encourage greater participation particularly among first-time and long-term investors. This initiative reflects the PNB's broader commitment to strengthening digital engagement, advancing financial inclusion, and delivering secure and customer-centric banking solutions."

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