

वित्तीय समावेशन प्रभाग/ एफआईडी, प्रधान कार्यालय

FINANCIAL INCLUSION DIVISION/ FID, HEAD OFFICE

चतुर्थ तल/FOURTH FLOOR, प्लॉट नं०/PLOT NO -4, सेक्टर/SECTOR-10 द्वारका/DWARKA, नई दिल्ली/NEW DELHI – 110075

Base Branch:

Phone no.

SSA:

Name of BC Agent

List of Products/ Services

1. Basic Services:

- (i) Account opening
- (ii) Cash Deposit (Max. Rs.25000/- per person per day)
- (iii) Cash withdrawal (Max Rs. 10,000/- per person per day)
- (iv) Fund Transfer (Max. Rs.25000/- per person per day)
- (v) Mini statement
- (vi) Balance Enquiry

2. Aadhaar based Products:

- (i) E-KYC for opening of account
- (ii) Aadhaar Enabled Payment System (AEPS – ON-US and OFF-US)
 - a) Cash deposit (Max. Rs.25000/- per person per day)
 - b) Cash withdrawal(Max Rs.10,000/- per person per day)
 - c) Balance enquiry
 - d) Mini statement (Not Available)
 - e) Fund Transfer (Max. Rs.25000/- per person per day)
- (iii) Aadhaar seeding
- (iv) Transactions in SHG accounts.

3. Value Added Services:

- (i) Intersol Transactions
- (ii) IMPS
- (iii) Indo-Nepal Remittance
- (iv) Re KYC
- (v) Inoperative to operative.
- (vi) TDS Certificate
- (vii) PNB Sanchay (Micro Deposit)
- (viii) PNB MBFD

4. RuPay / Debit card transactions:

- (i) Cash withdrawal (Max Rs.10,000/- per person per day)
- (ii) Balance enquiry
- (iii) Mini Statement

5. Jan Suraksha Schemes:

- (i) Atal Pension Yojana (APY)
- (ii) Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY)
- (iii) Pradhan Mantri Suraksha Bima Yojana (PMSBY)

Customers are requested / informed as under:

- (i) Please do not pay cash without computer printed receipt.
- (ii) Any cash transaction without computer printed receipt will not be valid.
- (iii) All charges are payable against computer printed receipt only.
- (iv) To do all transactions with the authorized BC Agent only.
- (v) Please get your Passbook updated from base branch.

Note: Above said Services can be provided through PIN PAD PAX Device also. In case of any issue, please contact Base Branch Manager.

Branch Manager
Punjab National Bank