

वित्तीय समावेशन प्रभाग/ एफआईडी, प्रधान कार्यालय

FINANCIAL INCLUSION DIVISION/ FID, HEAD OFFICE

चतुर्थ तल/FOURTH FLOOR, प्लॉट न०/PLOT NO -4, सेक्टर/SECTOR-10 द्वारका/DWARKA,
नई दिल्ली/NEW DELHI – 110075

INFRASTRUCTURE AT BC LOCATIONS

(1) DISPLAYING OF SIGN BOARDS

The SSAs must have the following signage to depict the working on behalf of Punjab National Bank.

- (i). Sign Board as per standard specification
- (ii). List of products and services
- (iii). DO's and DON'Ts at SSAs
- (iv). Service charges

(2) HARDWARE:

- i. BC will be required to own a PC / laptop at the BC location with latest configuration and internet connection.
- ii. Micro ATM / PIN PAD Device/any other device.
- iii. Finger Print Scanner: The Finger Print scanner must be STQC certified.
- iv. Printer: Standard printers available in market.

(3) SOFTWARE

- (i) The software to be deployed at the BC location shall be Bank's software.
- (ii) The device to be used by the BCA would be configured to work as per the Bank's on-line system to ensure uniformity of application throughout the Bank.

(4) All BC Agents should be in proper uniform and wear Photo Identity Card.

(5) PIN PAD PAX Device

Every Bank Mitr to have a PIN PAD PAX Device.